**The Archbishops’ Commission on Reimagining Care wants to hear from a wide range of people and organisations about their experiences of care and support now and how you would like this to be different in the future.**

We are interested in a wide range of perspectives including from:

* those who draw on formal services
* unpaid carers, and the relatives and friends of those who draw on care and support
* those who work in the care sector and the voluntary and community sector
* churches of all denominations and other faith communities
* those who commission, provide and regulate formal services
* community groups and people who provide informal support

We are very keen to listen to seldom heard voices and to help people to tell us about their experiences. There are alternative ways you can contribute if you wish to share information in a different way (please email [reimaginingcare@lambethpalace.org.uk](mailto:reimaginingcare@lambethpalace.org.uk) for more information). We are not looking at the care and support of children and you must be over 18 to complete this survey.

Whether you are an individual or answering on behalf of an organisation, please respond to as many questions as you are able. The form will take at least 30 minutes to complete. We wish to express our sincere thanks in advance for taking the time to share your insights and ideas with us.

**Privacy and Confidentiality**  
  
The Commission respects the confidentiality of all the information that you provide in this questionnaire. All the information you provide to the Commission will be kept securely and in compliance with the UK General Data Protection Regulation (GDPR) and Data Protection Act 2018. This requires us to follow data protection principles to ensure that the information you give is used fairly, lawfully, takes into account people’s rights and is kept safely and securely.  Your personal details will never be shared with anyone outside the Commission team, and individuals and organisations will not be named personally in Commission reports and presentations unless you or your organisation have specifically given permission to be identified by name.   
  
The information provided will be analysed by members of the Commission and researchers working with them and will be treated confidentially at all times. When we have analysed all the information collected during the life of the Commission we will prepare reports about the findings for the Archbishops of Canterbury and York. We may draw on information you have provided about specific programmes and initiatives if you have given permission for this, and the Commission will always attribute the contributions appropriately. The findings may then be shared more widely through presentations and articles. Permissions will be sought if any individual or any organisation who have provided evidence to the Commission are to be named.  
  
The information you give to the Commission will be archived securely after publication of the findings. You can find out more about the Commission's privacy policy [here](https://www.archbishopofcanterbury.org/priorities/archbishops-commission-reimagining-care/archbishops-commission-reimagining-care).

**I consent to the use of my data as described in the Privacy Notice and voluntarily agree to participate in this survey.**

Yes

No

**SECTION 1: YOUR CURRENT EXPERIENCES**

**What is your involvement with care and support?** *Please tick all that apply*

I work in the care sector

What role/ job do you do?   
 I am an unpaid carer

Who do you care for?   
 I draw on care and support

Who pays for your care?   
 My friend/ neighbour or relative draws on care and support

Other – please specify

**What do you understand by “care and support”?**

*Your definition in up to 50 words*

**Describe your experience of care and support and/or care giving, whether directly or as part of the formal system of care.**

*Your description in up to 100 words.*

**What is good about care and support currently?**

*Please highlight up to 5 things*

*1.*

*2.*

*3.*

*4.*

*5.*

**What is difficult, challenging or missing from care and support currently?**

*Please highlight up to 5 things*

*1.*

*2.*

*3.*

*4.*

*5.*

**SECTION 2: ROLE OF COMMUNITIES**

**What role does the community where you live/work play in care and support?**

*Describe in up to 100 words*

**What role do church or faith communities play in care and support?**

*Describe in up to 100 words*

**Do you have examples of good practice and innovation to share with us?**

*Please give details of these examples and where and how we could find out more about them.*

**SECTION 3: REIMAGINING CARE AND SUPPORT IN THE FUTURE**

We are developing a vision of care and support to describe how things could be different for adults living with disability and people in later life in the future. We want your help in reimagining care.

**If your wish were granted or your prayers answered, what would care and support look like in the future?**

*Your vision in up to 100 words*

**What changes are needed to achieve your vision?**

*List up to 5 changes and if you can say who needs to act*

1.

2.

3.

4.

5.

**If you could change one thing immediately, what would this be?**

**SECTION 4: VALUES AND PRINCIPLES**

We have drafted a set of values and principles which we believe should inform care and support in England. You can read more about what these mean [here](https://www.archbishopofcanterbury.org/priorities/archbishops-commission-reimagining-care/archbishops-commission-reimagining-care-values).

* Flourishing
* Loving kindness
* Empathy
* Trust and mutuality
* Universal and inclusive
* Fairness and justice

**What do you think of these values and principles? Is anything missing? Which are the most important?**

*Please give us your views on these values and principles in up to 100 words*

**SECTION 5: YOUR FINAL SAY**

**Is there anything else you would like to tell us?**

**Is there anyone else you think we should hear from?**

**Are there any other issues you think we should pay attention to?**

**SECTION 6: ABOUT YOU**

*Please complete this section if you are responding as an individual*

These questions are for monitoring purposes only and are asked to ensure the Commission hears from a diverse range of people.

**Gender:**

Female   
 Male  
 Other   
 Prefer not to say

**Age:**

18-40  
 41-60   
 61-80

80+   
 Prefer not to say

**Please tick one box which best describes your ethnic background.**

White: English, Welsh, Scottish, Northern Irish or British Irish

White: Gypsy or Irish Traveller

White: Any other White background

Mixed or Multiple ethnic groups: White and Black Caribbean

Mixed or Multiple ethnic groups: White and Black African

Mixed or Multiple ethnic groups: Any other ethnic background

Asian/Asian British: Indian

Asian/Asian British: Pakistani

Asian/Asian British: Bangladeshi

Asian/Asian British: Chinese

Asian/Asian British: Any other Asian background

Black, African, Caribbean or Black British: African

Black, African, Caribbean or Black British: Caribbean

Any other Black, African or Caribbean background

Arab

Any other ethnic group

Prefer not to say

**Which region/country do you live in?**

North East (England)

North West (England)

Yorkshire and the Humber

East Midlands (England)

West Midlands (England)

East of England

London

South East (England)

South West (England)

Scotland

Wales

Northern Ireland

Outside of the UK

Prefer not to say

**Do you consider yourself to have a disability or a long-term condition that affects your day-to-day activities?**

Yes

No

*Please complete this section if you are responding on behalf of an organisation*

**Type of organisation:**

Public sector

Private sector

Third/charitable sector

Other - please specify

**Size:**

Micro enterprise (fewer than 10 employees)

Small enterprise (10 to 49 employees)

Medium-sized enterprise (50 to 249 employees)

Large enterprise (more than 250 employees)

**Role/ purpose:**   
  
**Website (if applicable):**

The Commission will want to speak to some of those who provide input and may wish to follow up to get more information about some of the examples.

If you are willing for us to contact you about the Commission, please provide your contact details:

**Name:**

**Phone number:**

**Email address:**

**Please return this form, along with any reports or references you would like to share with the Commission, by Friday 10th December** to [reimaginingcare@lambethpalace.org.uk](mailto:reimaginingcare@lambethpalace.org.uk) or to:  
  
The Archbishops’ Commission on Reimagining Care   
Lambeth Palace

Lambeth Palace Road

London

SE1 7JU

If you have any questions, or if you would prefer to speak to us directly about your experiences, please email [reimaginingcare@lambethpalace.org.uk](mailto:reimaginingcare@lambethpalace.org.uk)